

**COLERAIN POLICE DEPARTMENT
CITIZEN SURVEY**

Dear Colerain Township Citizen,

We have created this survey in the hope that you will help us determine how effective we have been as a police department, how you feel about your police department, what your concerns may be, and how your police department might be able to respond to your concerns. This survey is very important and we feel it is even more important to get your views on your community. Please help your police department and your community by taking a few minutes to complete this survey. Thank you.

1. **What street do you live on?** _____
2. **What is the closest intersecting or cross street?** _____
3. **In the last year, did you or someone at your residence call the Colerain Township Police Department?**
 - YES**
 - NO (skip to item 6)**
 - DON'T KNOW (skip to item 6)**
4. **If you answered yes to item 3, how many times?** _____
5. **If you answered yes to item 3, what was the reason the police were called the last time?**

6. **Have you been the victim of a theft from a motor vehicle in Colerain Township in the last year?**
 - YES**
 - NO (skip to item 9)**
7. **If you answered yes to item 6, did you report it to the police?**
 - YES (skip to item 9)**
 - NO**
8. **If you answered no to item 7, why didn't you report the incident to the police?**

9. **Do you believe there is a drug problem in your neighborhood? (check only one answer)**
 - YES**
 - NO**
 - DON'T KNOW**

10. Have you personally seen drug activity in your neighborhood? (check only one answer)

- YES
- NO

11. How often have you seen police officers patrolling your neighborhood either on bicycles, or in a patrol car in the past month? _____

12. Do you believe police patrols are frequent enough in your neighborhood?

- YES
- NO
- DON'T KNOW

12. How well do you know police officers in your neighborhood? (check only one answer)

- You have never seen them.
- You don't know them.
- You know them by face.
- You know them by name.

14. What do you think is the NUMBER ONE problem that the Colerain Township Police Department should be dealing with?

For each of the following items, please circle whether you strongly agree, agree, disagree or Strongly disagree with the statement. Please circle only one answer for each item.

15. The Colerain Township Police Department is responsive to my neighborhood's needs.

Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW

16. I am satisfied with the services I receive from the Colerain Township Police Department.

Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW

17. My neighborhood is a safe place to live.

Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW

18. I feel threatened by criminal behavior in my neighborhood.

Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW

19. The Colerain Township Police are willing to work as partners with local community leaders and community groups.

Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW

20. I am satisfied with the quality of police service in my neighborhood.
- Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW
21. The Colerain Township police officers are courteous when dealing with people in my neighborhood.
- Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW
22. The Colerain Township police officers are helpful when dealing with people in my neighborhood.
- Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW
23. The Colerain Township police officers are fair when dealing with people in my neighborhood.
- Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW
24. The Colerain Township police officers are doing a good job preventing crime in my neighborhood.
- Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW
25. The Colerain Township police officers are doing a good job helping after people have been victims of crime.
- Strongly Agree Agree Disagree Strongly Disagree DON'T KNOW
26. Which of the following MOST influences your perception of Colerain Township police officers? (please check only one answer).
- Newspapers
 - Discussions with others
 - Personal experience with the Colerain Township Police Department
27. Are you aware of Community Oriented Policing programs in Colerain Township? (check only one answer)
- YES
 - NO
 - DON'T KNOW
28. What new services should the Colerain Township Police Department provide that are not currently being provided?
-
29. What services now being provided by the Colerain Township Police Department need to be improved?
-

30. What suggestions do you have to reduce the number of theft offenses occurring in Colerain Township?

31. What type of residence do you live in?

- Single family dwelling
- Apartment in a house or small apartment building
- Apartment in a large apartment complex
- Other, please describe _____

32. Do you own or rent your home?

- OWN
- RENT

33. What gender (sex) are you?

- Female
- Male

34. In what year were you born? _____

35. What was your total household income, before taxes, in 2004? \$ _____

36. What is your racial or ethnic background? (check only one answer)

- Asian
- African-American
- Hispanic
- Caucasian
- Multi-Racial
- Some other ethnicity
- DON'T KNOW

37. Please add any comments or concerns that you might have that have not been addressed in this questionnaire.

We thank you most sincerely for your time and effort in filling-out this questionnaire. With your assistance, we can all make Colerain Township an even better place to live. In an effort to reduce costs, we ask that you return your completed survey to the Colerain Township Police Department. Thanks again for your help.